



JOHN F. KENNEDY SPACE CENTER

CENTRAL INDUSTRY ASSISTANCE OFFICE Where KSC Launches Small Biz

SMALL BUSINESS MARKETING GUIDE

Tel: 321-867-7353

Welcome!

Introduction

John F. Kennedy Space Center (KSC) Central Industry Assistance Office (CIAO) is home to the Center's small business program.

Mission

CIAO's mission is to serve as an outreach to industry and be a source of information for those seeking KSC procurement opportunities with primary focus on small business.

We are committed to increasing competition in contracting, enhancing socioeconomic programs, and providing private industry the maximum opportunity to do business at KSC.

CIAO provides this Marketing Guide to introduce small businesses to the unique procurement marketplace that is KSC.

Information contained in this guide includes KSC small business staff, Prime Contractor List, Small Business Technical Coordinator List, and information on how to access procurement information via several Web-based search tools.

Additionally, information on many other special programs: e.g., KSC Prime Contractor Board Working Committee, Joint Counseling sessions, and marketing tips are also contained herein.

Leading KSC CIAO small business program, is **Joyce C. McDowell**, **Small Business Specialist**.

As a 37-year veteran of NASA KSC, Joyce provides in-depth knowledge, experience, and counsel to small businesses seeking procurement opportunities at the Center.

As a measure of her most recent achievement, NASA awarded Joyce the prestigious Agency-wide "Small Business Specialist of the Year 2015" award.

All socioeconomic categories including, Small Disadvantaged, 8(a), HUBZone, Women-owned, Economically Disadvantaged Women-owned, Veteran-owned, and Service-Disabled Veteran-owned small businesses, as well as Native America, Alaskan Native and Native Hawaiian enterprises benefit greatly from Joyce's continuous efforts to identify and open up KSC business possibilities.



Joyce C. McDowell

CIAO contact information:

- Joyce C. McDowell, Small Business Specialist, 321-867-3437 ksc-smallbusiness@mail.nasa.gov
- Natalie Colvin, Small Business Support, 321-867-4773
 Natalie.b.colvin@nasa.gov
- Wendy Miller/WTE, Procurement Analyst III, 321-867-4629 wendy.s.miller@nasa.gov
- General information / Admin. support, 321-867-7353
- CIAO Web page http://procurement.ksc.nasa.gov/procure/ciao.htm

KSC Vision

KSC is the world's preeminent launch complex for government and commercial space access, enabling the world to explore and work in space.



Natalie B. Colvin

KSC Mission

KSC safely manages, develops, integrates and sustains space systems through partnerships that enable innovative, diverse access to space and inspires the nation's future explorers.

KSC Core Competencies

- Acquisition and management of launch services and commercial crew development
- Launch vehicle and spacecraft processing, launching, landing and recovery, operations and sustaining
- · Payload and flight science experiment processing, integration and testing
- Designing, developing, operating, and sustaining flight and ground systems, and supporting infrastructure
- Development, test, and demonstration of advanced flight systems and transformational technologies to advance exploration and space system.

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1.0 John F. Kennedy Space Center (KSC) at a Glance

KSC is America's spaceport.

Since its establishment in 1962, NASA KSC has used its engineering and scientific expertise to build launch vehicles, spacecraft, and scientific instruments that enable the United States to explore, discover, and understand, the Earth and beyond.

As the nation's lead launch center and first spaceport, the John F. Kennedy Space Center (KSC) (link opens new browser window) performs preflight tests, prepares, and launches manned and unmanned space vehicles for NASA.



KSC brings vital resources to NASA and the nation for solving the unique challenges of space exploration, technical capabilities and engineering expertise that are essential to the nation's space exploration goal to send humans beyond Earth and into deep space. We advance space technologies, spark economic development, and inspire a new generation of explorers.

1.1 PRIMARY PROGRAMS AND INITIATIVES

1.1.2 Commercial Crew Program facilitates the development of a U.S. commercial crew space transportation capability with the goal of achieving safe, reliable, and cost-effective access to and from the International Space Station and low-Earth orbit.



1.1.3 Ground Systems Development and Operations Program prepares the center to process and launch the next-generation vehicles and spacecraft designed to achieve NASA's goals for space exploration. To achieve this transformation, program personnel are developing the necessary ground systems while refurbishing and upgrading infrastructure and facilities to meet tomorrow's demands.

1.1.4 Launch Services Program provides safe, reliable, cost-effective and on schedule

launch services for NASA and NASA-sponsored payloads seeking launch on expendable launch vehicles.

- **1.1.5** Research and Technology continues a long history of innovation as the nation's premiere spaceport provides support for both government and commercial launch vehicles and spacecraft.
- 1.1.6 Station Payloads are tested and processed at the unique Multi-Payload Processing Facility that can accommodate one or more payloads in processing at the same time depending on their size. The facility supports the Checkout Assembly Payload Processing Program but also provides services to the customers whose payloads arrive for testing and processing.



2.0 NORTH AMERICAN INDUSTRY CLASSIFICATION SYSTEM CODES (NAICS)

2.1 TOP CODES UTILIZED AT KSC

North American Industry Classification System codes (NAICS) are assigned for each item or service acquired by the Federal Government for the purpose of establishing competition parameters when setting aside acquisitions for small business participation, and for determining business classifications for all business types competing in full and open competitions. The table below contains a list of the top NAICS codes utilized at KSC.

| 336414 | GUIDED MISSILE AND SPACE VEHICLE MANUFACTURING | | |
|--------|--|--|--|
| 541710 | RESEARCH AND DEVELOPMENT IN THE PHYSICAL, ENGINEERING, AND LIFE SCIENCES | | |
| 561210 | FACILITIES SUPPORT SERVICES | | |
| 517110 | WIRED TELECOMMUNICATIONS CARRIERS | | |
| 336419 | OTHER GUIDED MISSILE AND SPACE VEHICLE PARTS AND AUXILIARY EQUIPMENT MANUFACTURING | | |
| 541330 | ENGINEERING SERVICES | | |
| 561612 | SECURITY GUARDS AND PATROL SERVICES | | |
| 236220 | COMMERCIAL AND INSTITUTIONAL BUILDING CONSTRUCTION | | |
| 621111 | OFFICES OF PHYSICIANS (EXCEPT MENTAL HEALTH SPECIALISTS) | | |
| 325120 | INDUSTRIAL GAS MANUFACTURING | | |
| 541511 | CUSTOM COMPUTER PROGRAMMING SERVICES | | |
| 541519 | OTHER COMPUTER RELATED SERVICES | | |
| 561110 | OFFICE ADMINISTRATIVE SERVICES | | |
| 334111 | ELECTRONIC COMPUTER MANUFACTURING | | |
| 237130 | POWER AND COMMUNICATION LINE AND RELATED STRUCTURES CONSTRUCTION | | |
| 561720 | JANITORIAL SERVICES | | |
| 237990 | OTHER HEAVY AND CIVIL ENGINEERING CONSTRUCTION | | |
| 562910 | REMEDIATION SERVICES | | |
| 238210 | ELECTRICAL CONTRACTORS AND OTHER WIRING INSTALLATION CONTRACTORS | | |
| 561730 | LANDSCAPING SERVICES | | |

3.0 KSC PRIME CONTRACTOR BOARD

3.1 INTRODUCTION

KSC and its prime contractors are committed to increasing competition in contracting, enhancing our socioeconomic programs, and providing private industry the maximum opportunity to do business at KSC. In order to demonstrate this commitment, NASA-KSC and its prime contractors joined forces and created a forum, Prime Contractor Board (PCB), for offering "One Face to Industry."

One of the primary services offered at the CIAO by the PCB is "Joint Counseling". At "Joint Counseling", vendors are able to counsel with representatives from KSC and the major prime contractors under one roof without having to obtain security clearance. Joint counseling sessions are available on Tuesday and Thursday mornings from 9:30 am to 11:00 am. Please call (321) 867-7353 to schedule a counseling session.

As the Federal Government continues to emphasize the importance of outsourcing and contract consolidation initiatives as a means of fulfilling procurement demands within the Federal Government, the result will inevitably be fewer direct procurement opportunities for small business concerns.

These trends will likely force many businesses to develop new marketing strategies that place subcontracting at the forefront and CIAO. The PCB serves as an invaluable resource to preserve and promote the best interests of small business concerns by creating a channel through which they can more effectively penetrate the Federal Government marketplace. The council strongly believes in the power of teamwork, and by working together believes they can make a difference.

The KSC Prime Contractor Board aims to foster small business development to meet the needs of NASA's exploration, scientific discovery and research initiatives, maximizing the ability of small businesses to participate in competitive processes through education, and providing avenues to increase small business participation in the competitive process of primes represented in the PCB.

3.2 MARKETING TO PRIME CONTRACTORS

- 1. Know the Company you are targeting
 - Understand their customers

2. Be Prepared:

- To discuss your customers (last 3-5 years)
- Be time sensitive
- Provide capabilities statement (1-2 pages)
- Register with Dunn & Bradstreet (D&B); System of Award Management (SAM), and NASA Vendor Database and keep information current

3. Keep the meeting brief

- Know your audience
- Highlight your niche
- Present pertinent past performance
- Identify specific program(s) where you would like to be considered

- 4. Will a nondisclosure agreement be required?
 - Request next point of contact meeting with Prime Contractor decision makers
- 5. Provide concise overview of your business and referral
 - Be prepared to discuss:
 - a. Pertinent past performance
 - b. Unique capabilities (top differentiators)
 - c. Specific programs or areas of interest
 - d. Quality Standards /Certification(s)

6. Responding to a Customer

- Work honestly & ethically
- Develop a dialog
- Respond to all requests in a timely manner
- Talk to buyer/decision maker don't assume details ... you have one opportunity to make a first impression
- No bid response is unacceptable; always respond & explain

7. Responding to Specific RFPs

- Research the solicitation prior to its release and watch for the draft or work from agency forecasts
- Send letter of interest to Small Business Liaison Officer (SBLO) prior to the solicitation release
- Know how you can add value to the team
- Don't rely on the SB Classifications
- Focus on value added and be flexible to change
- Relate your past performance or strengths for Statement of Work (SOW)
- Know who the decision makers are
- Validate your data
- Be ready to respond quickly & thoroughly to the proposal data request

8. Resource Websites:

- KSC Small Business Office at http://procurement.ksc.nasa.gov/procure/ciao.htm
- Acquisition Forecast http://www.hq.nasa.gov/office/procurement/forecast/
- Fed Biz Opps at https://www.fedbizopps.gov/
- NASA Office of Small Business Program at http://osbp.nasa.gov/
- NASA Vendor Database at https://vendors.nvdb.nasa.gov/
- Subcontracting Opportunities (SUB-NET) at http://web.sba.gov/subnet
- Central Contractor Registry https://www.sam.gov/portal/public/SAM/#1
- Procurement Technical Assistance Centers: http://www.sba.gov/content/procurement-technical-assistance-centers-ptacs

3.3 KSC PRIME CONTRACTOR LIST

| 3.3 KSC PRIME CONTRACTOR LIST | |
|--|---|
| Abacus Technology Corporation (SB) | a.i. solutions, Inc. (LB) |
| (Information Mgmt. and Comm. Support) | (Expendable Launch Vehicle Integrated Support III) |
| Mike Hewell | Joellen Moore |
| M/C: IMCS-1422 | M/C: AIS-1 |
| Kennedy Space Center, FL 32899 Phone: 321-867-3970 | Kennedy Space Center, FL 32899 |
| Mikell.S.Hewell@nasa.gov | Phone: 321-867-9231 Fax: 321-867-7102 |
| NNK08OH01C (IMCS) POP ends: 09/30/2017 | marion.j.moore@nasa.gov |
| (miss) 1 St Shas: 35/35/2511 | NNK17LA01C (ELVIS-III) POP ends: 09/30/2018 |
| A-P-T Research, Inc. (SB)(S-MASSII) | Chenega Infinity, LLC (SB) |
| Elizabeth Cherry | (KSC Protective Services Contract II) |
| M/C: SA-MASS | Regina Costlow |
| Kennedy Space Center, FL 32899 | M/C: CS ³ 001 |
| Phone: 321-867-7503 | Kennedy Space Center, FL 32899 |
| Elizabeth.r.cherry@nasa.gov | Phone: 321-867-4839 |
| NNK12OE12C (S-MASII) POP ends: 5/31/2017 | Regina.l.costlow@nasa.gov NNK16OS01C (KPSC II) POP ends: 09/30/2021 |
| DNC Parks & Resorts at KSC, Inc. (LB) | Millennium Engineering and Integration Co. (LB) |
| (Visitor Complex) | (Kennedy LXII Support) |
| Darlene Koenig | Jim Gray |
| M/C: DNPS-1 | M/C: KLXSII |
| Kennedy Space Center, FL 32899 | Kennedy Space Center, FL 32899 |
| Phone: 321-449-4285 | Phone: 321-867-1315 |
| dkoenig@dncinc.com | James.a.gray@nasa.gov |
| NNK100T01C (KSCVC) POP ends: 04/20/2030 | NNK14EA01C (KLXS II) POP ends: 01/31/2019 |
| Integrated Mission Support Services (SB) | Orbital ATK Sciences Corporation (LB) |
| (KEMCON) Domingo Rivera | (Small Expendable Launch Vehicle Services) Jenifer Scoffield |
| M/C: IHA-001 | PO 707 M/S T40 |
| PO Box 21045, Kennedy Space Center, FL 32899 | Brigham City, UT 84302 |
| Phone: 321-867-5737 | Phone: 435-863-2017 |
| Domingo.rivera@nasa.gov | Jenifer.Scoffield@Orbitalatk.com |
| Tasha.l.plasencia@nasa.gov | NNK10IB01B (NLS-II) POP ends: 12/31/2022 |
| angela.j.czupta@nasa.gov | |
| NNK16OB01C (KEMCON) POP ends: 09/30/2020 | |
| Jacobs Technology (LB) | Space Exploration Technologies Corporation |
| (Test and Operations Support Contract) | (SpaceX) |
| Deidra T. Whelan | Building 60530 Hangar Road, Hangar AO, Cape Canaveral, FL 32920 |
| Colleen Gates Peter Montgomery | Amanda Grinter, Purchasing Coordinator Phone: 321-730-4950 |
| M/C: JACOBS | Amanda.grinter@spacex.com |
| Kennedy Space Center, FL 32899 | www.spacex.com |
| Phone: 321-861-6339 | NNK14467515R (CCtCap) POP ends 12/31/2022 |
| Deidra.t.whelan@nasa.gov | |
| Colleen.B.Gates@nasa.gov | |
| NNK13MA14C (TOSC) POP ends: 09/30/2022 | |
| Lockheed Martin Space Systems (LB) | New Directions Technologies (SB) |
| (The Orion Multi-Purpose Crew Vehicle) | (Information Technology Support Services-2) |
| Michelle Butzke M/C: L3008 | Mark Fuerst M/C: ITSS-2 |
| Denver, CO 80201-0179 | Bldg. M7-0355 (O&C), Room 1308A |
| Phone: 303-977-6342 | Kennedy Space Center, FL 32899 |
| Michelle.butzke@Imco.com | Phone: 321-867-9949 |
| NNK10LB02B (NLS-II) POP ends: 12/31/2022 | mark.g.fuerst@nasa.gov |
| | NNK17OK01Z (ITSS-2) POP ends: 9/30/2017 |
| The Boeing Company (LB) | Vencore Services and Solutions, Inc. (LB) |
| Megan Quinn | (Engineering Services Contract) |
| M/C: 721B-L300 | Barbara Hanna Cynthia Minter |
| 100 Boeing Way Titusville, FL 32780 | M/C: ESC-11 |
| Phone: 843-754-4306 | Kennedy Space Center, FL 32899 |
| Megan.k.quinn@boeing.com | Phone: 321-861-8364 |
| NNK14MA75C (CCtCap) POP ends: 03/23/2019 | Barbara.j.hanna@nasa.gov |
| | Cynthia.t.minter@nasa.gov |
| | NNK11EA08C (ESC) POP ends: 02/28/2019 |
| United Launch Services, Inc. (LB) | Wichita Tribal Enterprises LLC (SB) |
| (NASA Launch Services II) | (KSC Institutional Support Services) |
| Susan T. Czere | M/C: KISSIII (No Subcontracting Opportunities) NNK12OW20B (KISS-III) POP ends: 05/31/2017 |
| PO Box 9009, Cape Canaveral, FL 32920 Phone: 321-730-5613 | MNN 12044200 (NISS-III) PUP ends: 05/31/2017 |
| Susan.t.czere@ulalaunch.com | |
| NNK10LB00B (NLSII) POP ends: 12/31/2022 | |
| AECOM (LB) (Institutional Service Contract) | |
| Janice Ellis | |
| M/C: ISC-1240 | |
| Kennedy Space Center, FL 32899 | |
| Phone: 321-861-7726 | |
| Janice.l.ellis@nasa.gov | |
| NNK08OC01C (ISC) POP ends: 09/30/2018 | |

4.0 ACQUISITION SEARCH TOOLS

All NASA Simplified Acquisitions (\$150,000 and below) are handled by the NASA Shared Service Center; please contact Troy Miller, Small Business Specialist, for more information at nssa.gov, Tel: 228-813-6558.

4.1 FEDERAL BUSINESS OPPORTUNITIES

Federal Business Opportunities, (FedBizOpps.Gov) has been designed as a single point of entry for vendors to find posted Federal business opportunities across all departments and agencies https://www.fbo.gov/?s=getstart&mode=list&tab=list&tab=nde=list

4.2 ACQUISITION PLANNING TOOL

For businesses interested in learning more about KSC acquisitions and current contracts, the Acquisition Planning Tool (APT) is a marketing tool that can help. The information contained therein can save businesses valuable marketing time when pursuing specific requirements at KSC. Knowing when acquisitions will be competed, the type competition to be utilized, etc. can be extremely beneficial. Strategic planning is a critical key to success for any business, and the APT is a tool that can provide valuable information to assist businesses in their planning: https://prod.nais.nasa.gov/cgibin/eps/bizops.cgi?gr=D&pin=76

4.3 ACQUISITION FORECAST TOOL

The new Acquisition Forecast Tool (AFT) went live in 2012, and is available at the "Doing Business at KSC" Web site. Businesses interested in learning about upcoming acquisitions at NASA can utilized this new navigation tool to access forecasted acquisitions Agency wide or by Center: http://www.hq.nasa.gov/office/procurement/forecast/

5.0 VENDOR REGISTRATION

5.1 SYSTEM FOR AWARD MANGEMENT

The System for Award management (SAM) is the Official U.S. Government system registration for those companies who wish to do business with the Federal government. There is no fee to register for this site. https://www.sam.gov/portal/SAM/#1#1

5.2 NASA VENDOR DATABASE

The NASA vendor database tracks all vendors interested in doing business with NASA, and consolidates every Center's database into one. NASA employees can utilize the database to perform market research, and allows for emailing of special events and announcements to registrants: http://osbp.nasa.gov/vendor_database.html

6.0 KSC TECHNOLOGY DEVELOPMENT AND TRANSFER

6.1 SBIR/STTR PROGRAMS

The NASA SBIR and STTR programs fund the research, development, and demonstration of innovative technologies that both fulfill NASA needs and have significant potential for successful commercialization. Commercialization encompasses the transition of technologies into products and services for NASA mission programs, other Government agencies, and non-Government markets: http://technology.ksc.nasa.gov/about-us.htm

6.1.1 TECHNOLOGICAL INNOVATION

The overall focus of the SBIR and STTR Programs is vital to NASA and to the nation's prosperity and security. SBIR/STTR seeks to increase opportunities for Small Business Concerns (SBCs) to participate in government R&D, to improve overall U.S. competitiveness, increase national employment, stimulate technological innovation in the private sector, and encourage participation of socially and economically disadvantaged persons and women-owned small businesses. STTR has the additional intent of fostering collaboration between SBCs and non-profit Research Institutes (RIs).

6.2 TECHNOLOGY TRANSFER LICENSING PROGRAM

KSC's excellent engineers and scientists continually develop innovations to benefit the space program. TTLP helps industry benefit from these inventions by widely disseminating the technologies for scientific, academic, industrial, and commercial use. In order to protect the Government's interests, technologies are patented, marketed, and licensed to industry partners for commercial applications. The Technology Transfer Office has the authority to negotiate and grant patent licenses pursuant to 35 U.S.C. 207-209. The office can provide assistance in navigating the licensing process and pinpointing technologies that might be a good fit for a specific business.

Contact: David Makufka: 321-867-6227, KSC-DL-TechnologyTransfer@mail.nasa.gov

Web site: http://technology.ksc.nasa.gov/

7.0 PARTNERING WITH KSC

The emphasis of the Partnerships Office is to foster long-term relationships and support Partner capability needs and requests. The Office serves as a "front door" for new Partners not familiar with the Center organization and contacts, or partners that need help finding the right place to "connect in" to the center. In this capacity, the Office ensures that new Partners connect with KSC's subject matter experts and resource managers to explore Partner needs and NASA's ability to accommodate the request. As agreements are explored and formed, the Office personnel serve as Partner advocates within NASA's process and maintain correspondence with Partners to ensure their needs are being met.

KSC's Partnerships Office engages in outreach events to listen to community needs, promote awareness of Center capabilities, and convey upcoming opportunities. The Office personnel serve as a change agent for influencing and improving the KSC's partnership policy and practices. The Office seeks to ensure that the Government's Partnerships systems align and provide a positive Partner experience.

Contact: KSC-Partnerships@mail.nasa.gov; (321) 867-1234

8.0 KSC SMALL BUSINESS TECHNICAL COORDINATORS

Organizational management, concurred by Center Director, appoints coordinators who are strategically located within key Directorates with duties incorporated into their responsibilities. Coordinators work in concert with the Small Business Specialist in promoting and attaining the goals and objectives of the NASA Small Business Programs Office.

DUTIES:

- Serves as KSC Small Business Program advocate by ensuring that directorates are receptive to small business inquiries and participate in outreach events as appropriate.
- Assess and advise CIAO where and what SB opportunities are likely to occur within KSC directorates.
- As appropriate, participate along with SBS in the acquisition planning of new and follow-on requirements to ensure those small businesses receive, to the maximum extent possible, opportunities to participate.
- Serve as advisors to the KSC Prime Contractor Board.

SMALL BUSINESS TECHNICAL COORDINATORS

| ORGANIZATION | COORDINATOR | PHONE | EMAIL |
|--------------|--------------------|--------------|-------------------------------|
| KSC-VAB10 | Amber Allen | 321-867-3862 | Amber.e.allen@nasa.gov |
| KSC-PA000 | Todd Arnold | 321-867-5883 | Todd.c.arnold@nasa.gov |
| KSC-EX000 | David Culp | 321-867-1063 | David.a.culp@nasa.gov |
| KSC-NEE00 | Steven Czaban | 321.861.3694 | Steven.k.czaban@nasa.gov |
| KSC-NEM00 | Anibal Karban | 321.867.9577 | Anibal.a.karban@nasa.gov |
| KSC-ITA00 | James Leagan | 321.867.8518 | James.c.leagan@nasa.gov |
| KSC-LXB20 | Lisa Lutz | 321.867.5686 | Lisa.j.lutz@nasa.gov |
| KSC-UB000 | Jose Nunez | 321.867.5922 | Jose.l.nunez@nasa.gov |
| KSC-SI-I2 | Peggy Parrish | 321.867.3983 | Peggy.g.parrish@nasa.gov |
| KSC-PA000 | Amber Philman | 321-867-8773 | Amber.n.philman@nasa.gov |
| KSC-OPAM0 | David Reeves | 321-867-3999 | David.d.reeves@nasa.gov |
| KSC-AJ000 | Richard Rodriguez | 321-867-8706 | Richard.rodriguez-1@nasa.gov |
| KSC-SAA00 | Christopher Torres | 321-867-1687 | Christopher.l.torres@nasa.gov |
| KSC-SAA00 | Michael Vinje | 321-867-3874 | Michael.e.vinje@nasa.gov |
| KSC-GGC00 | Lori Weller | 321-867-1127 | Lori.l.weller@nasa.gov |
| KSC-BAE00 | David Wilson | 321-867-1859 | David.m.wilson@nasa.gov |
| KSC-FAA00 | Pamela Zeitler | 321-867-0256 | Pam.zeitler@nasa.gov |

9.0 NASA & PATRICK AFB SMALL BUSINESS PROGRAM CONTACTS

9.1 NASA HQ OFFICE OF SMALL BUSINESS PROGRAMS

| CONTACT | TITLE | PHONE | EMAIL |
|------------------|-------------------------------|--------------|-----------------------------|
| Glenn Delgado | Associate Administrator | 202-358-2088 | Glenn.a.deldado@nasa.gov |
| Robert Medina | Program Manager | 661-276-3343 | robert.medina-1@nasa.gov |
| Richard Mann | Program Manager | 202-358-2438 | Richard.l.mann@nasa.gov |
| Tabisa Kalisa | Program Manager | 202-358-1818 | Tabisa.t.kalisa@nasa.gov |
| Truphelia Parker | Scheduler & Editor | 202-358-1820 | Truphelia.m.parker@nasa.gov |
| Eve Lyon | Small Business Council Member | 202-358-2071 | Eve.lyon@nasa.gov |
| Joseph Grant | Small Business Council Member | 202-358-0070 | joseph.grant-1@nasa.gov |

9.2 CENTER SMALL BUSINESS SPECIALISTS & STAFF

| CENTER | CONTACT | PHONE | EMAIL |
|-------------------------------------|-------------------|--------------|--|
| Ames Research Center | Christine Munroe | 650-604-4695 | ARC-SmallBusiness@mail.nasa.gov |
| Armstrong Flight Research Center | Robert Medina | 661-276-3343 | AFRC-Small-Business-Office@mail.nasa.gov |
| Glenn Research Center | Eunice Adams-Sipp | 216-433-6644 | GRC-SmallBusiness@mail.nasa.gov |
| Goddard Space Flight | Elizabeth Haase | 301-286-3443 | |
| Center | Gilberto DelValle | 301-286-8136 | GSFC-SmallBusiness@mail.nasa.gov |
| | Jennifer Perez | 301-286-4379 | |
| | Sholainka Martyn | 301-286-4679 | |
| Jet Propulsion | Felicia Bell | 818-393-8054 | |
| Laboratory | Mary Helen Ruiz | 818-354-7532 | Business.opportunities.office@jpl.nasa.gov |
| - | Jasmine Colbert | 818-354-8689 | |
| Johnson Space Center | Robert Watts | 281-483-5933 | JSC-SmallBusiness@mail.nasa.gov |
| Kennedy Space Center | Joyce McDowell | 321-867-3437 | |
| | Natalie Colvin | 321-867-4773 | KSC-SmallBusiness@mail.nasa.gov |
| Langley Research Center | Randy Manning | 757-864-6074 | randy.a.manning@nasa.gov |
| Marshall Space Flight Center | David Brock | 256-544-0267 | MSFC-SmallBusiness@mail.nasa.gov |
| NASA Management Office | Chanrick Ellerbe | 818-354-2595 | chanrick.m.ellerbe@nasa.gov |
| NASA Shared Services Center | Troy Miller | 228-813-6867 | troy.e.miller@nasa.gov |
| Stennis Space Center | Kay S. Doane | 228-688-1720 | SSC-SmallBusiness@mail.nasa.gov |

9.3 NASA CENTER SMALL BUSINESS INNOVATION RESEARCH (SBIR)/SMALL BUSINESS TECHNOLOGY TRANSFER (STTR) MANAGERS

| NASA CENTER | SBIR/STTR MANAGERS | PHONE | E-MAIL ADDRESSES |
|-------------------------------------|-----------------------|--------------|------------------------------|
| Ames Research Center | Jana Killebrew | 650-604-0241 | jana.l.killebrew@nasa.gov |
| Armstrong Flight Research Center | Mark Davis | 661-276-2241 | mark.c.davis@nasa.gov |
| Glenn Research Center | Hung Nguyen | 216-433-6590 | hung.d.nguyen@nasa.gov |
| Goddard Space Flight Center | Ramsey Smith | 301-286-4303 | ramsey.l.smith@nasa.gov |
| Jet Propulsion Laboratory | Carol Lewis | 818-354-3767 | carol.r.lewis@jpl.nasa.gov |
| Johnson Space Center | Kathryn Packard | 281-244-5378 | kathryn.b.packard@nasa.gov |
| Kennedy Space Center | Michael Vinje | 321-867-3874 | michael.e.vinje@nasa.gov |
| Langley Research Center | Kimberly Graupner | 757-864-8618 | kimberly.e.graupner@nasa.gov |
| Marshall Space Flight Center | Lynn Garrison | 256-544-6719 | virginia.b.garrison@nasa.gov |
| Stennis Space Center | Thomas M. Stanley | 228-688-7779 | thomas.m.stanley@nasa.gov |

9.4 PATRICK AIR FORCE BASE PROCUREMENT OFFICE

Sherri Richardson

Associate Director, Small Business Programs

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10.0 FREEDOM OF INFORMATION ACT

10.1 INTRODUCTION

The Freedom of Information Act (FOIA) was enacted in 1966, Title 5 U.S.C. Section 552, and established for the first time an effective statutory right of access to government information.

10.2 TYPES OF CONTRACTING DOCUMENTS AVAILABLE UNDER FOIA

- Previous requests for information
- · Source selection statements
- Statements of work/performance work statements
- Basic contracts and modifications to contracts
- Award fee and determination letters (if applicable)
- Progress reports (if applicable)

10.3 DOCUMENTS EXEMPT FROM RELEASE

- Winning proposals
- Proprietary information
- 533 financial documents

10.4 REQUEST INFORMATION (MUST BE IN WRITING; E-MAIL PREFERRED):

Penny Myers KSC FOIA Public Liaison Officer NASA Kennedy Space Center Kennedy Space Center, FL 32899 (321) 867-9280 foia@ksc.nasa.gov

11.0 SOCIAL MEDIA

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Glenn Delgado's Blog NASA Associate Administrator, Office of Small Business Programs http://nasaosbp.blogspot.com/

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